

# Supportive Housing Employment Model

The Supportive Housing Employment Model (SHEM) helps homeless individuals who are interested in entering or returning to the workforce an opportunity to proceed at their own pace as they obtain valuable job readiness skills, and then apply those skills in a competitive job. Each level is a passage in which progress is monitored, support provided and job choices made. Although the chart makes the SHEM pathway look linear, our experience shows it more as a circuitous and individualized route.

**Case Manager Responsibilities:** Assess the participant's employment ability. Help participant to overcome Fear Factors such as Failure, Rejection, Responsibility, and Success. Support the participant in the quest for self-reliance.

**Job Developer Responsibilities:** Work with community partners and employers to develop resources for program participants to gain job readiness and employment skills. Be the point-of-contact for case managers to organize activities based on the participant's desire and ability level.

