

## April 2017 Improvement, Coordination, & Training Committee Report

### Schedule

3<sup>rd</sup> Tuesday, even-numbered months @ 3:30pm

<i>Last</i>	<i>Next</i>	<i>Future</i>
April 18, 2017 One Safe Place	June 20, 2017 One Safe Place	August 15, 2017 One Safe Place

### Report

The Improvement, Coordination, and Training (ICT) Committee met on April 18th. Key items discussed included the TX-601 Needs & Gaps Report, the 2017 Texas Department of Housing and Community Affairs (TDHCA) Emergency Solutions Grant (ESG) Competition and plans for the FY2017 Continuum of Care Program competition.

#### **TX-601 Needs & Gaps**

The Committee reviewed the TX-601 Needs & Gaps report and advised staff to move forward with publication.

#### **TDHCA ESG Competition Update**

The Committee reviewed the 2017 TDHCA ESG competition funding updates and program changes.

#### **FY2017 Continuum of Care Program Competition**

The FY2017 Continuum of Care (CoC) Program Competition Notice of Funds Available (NOFA) is anticipated to be released sometime in Summer 2017. TCHC staff have begun preparing for the local competition, including the CoC Project Score Card, the Ranking and Project Reallocation Policies. TCHC will provide the documents to the committee for review upon completion.

## May 2017 Ad hoc Committee on Coordinated Entry Report

### Schedule

1<sup>st</sup> Thursday every month @ 3pm

<i>Last</i>	<i>Next</i>	<i>Future</i>
May 4, 2017 Broadway Baptist Church	June 1, 2017 Broadway Baptist Church	July 6, 2017 Broadway Baptist Church

### Report

The Ad hoc Committee on Coordinated Entry meets once per month. This report includes a review of recent proceedings.

#### System workflow

The Homebase (by-name list) report has been updated to include additional components which will allow agencies to filter to find the person at the top of the list who meets required criteria for their program (i.e., family, city, health status). The updated report also includes an “assist to list” tab, which shows the number of assessments case managers and assessors have completed to get participants on the list. There are still some issues with families showing up as individuals on the report – this is being addressed by the HMIS department.

In late March, HUD published a *Coordinated Entry Process Self-Assessment* for communities to gauge progress in Coordinated Entry and identify areas in need of improvement. In the April ad-hoc meeting the group began going through this assessment. While we did not get through the whole assessment, it did identify “access” as an area where our community needs to focus.

The *CES Operations Manual* is undergoing revisions to include elements from the latest HUD notice. The original group who worked on this met at the end of April and a revised version has gone out to the group for feedback. This manual will be completed prior to the start date for the System Navigators.

#### Implementation

The contract for 6 System Navigators was awarded to DRC Solutions. DRC is in the process of hiring the navigators and they are slated to start on May 22. DRC and TCHC are collaborating to make the start of this process as smooth as possible. After orientation and initial training (May 22 – May 31), the navigators will be assigned their caseload and will start working with participants on Homebase.

CSH, the consulting group who led the redesign workshop last summer, will be here June 1 and 2 to assist us with further implementation of our coordinated entry process. While here they will work with newly-hired system navigators, attend case conferences, committee meetings, and help our community move forward.

## CoC Board Meeting Minutes: March 8, 2017

**Continuum of Care (CoC) Board of Directors Meeting  
Fort Worth/ Arlington/ Tarrant County (TX-601)**

March 8, 2017 at 11:30am  
Broadway Baptist Church  
305 W. Broadway  
Fort Worth, Texas 76104

**Board Members Present:** Brian Villegas, Elizabeth Becker, Dawn Zieger, Patricia Ward, Toby Owen, Naomi Byrne, Brent Carr, Victoria Farrar-Myers, Jason Hall, James Tapscott, Kathryn Jacob, Tim McKinney

- 1) Jason Hall: Call to Order at 11:33am
- 2) Reports and Discussion
  - a) Tarrant County Homeless Coalition (TCHC)
    - i) Otis Thornton: We had a successful count and good coverage. We had the largest number of volunteers for event. We are continuing to work on the data that will be reported later this month. Texas Homeless Network hosted Homelessness Awareness Day to advocate for continued funding from the State. TCHC is hosting three community briefings on homelessness later this month to share count data.
    - ii) Hall: How have the briefings been advertised?
    - iii) Thornton: We have hired Lauren King who is promoting and coordinating those events. We have worked with the Chamber of Commerce and expect to continue to advertise this week.
    - iv) Naomi Byrne: The City of Fort Worth rolled out a housing plan that includes videos on affordable housing, has included a page on their website and eventually will host a set of community forums. It may be an opportunity to share homelessness education to the public.
    - v) Victoria Farrar-Myers: How will the GIS mapping from the count be shared?
    - vi) Thornton: We will provide heat density maps in the briefing presentations.
  - b) Standing Committees
    - i) CoC Board Executive Committee
      - (1) Hall: Carla Storey has joined the staff at TCHC. We need to repopulate the CoC Board and committees.
      - (2) Hall: There has been community concern via email and news coverage regarding homelessness in certain areas of Fort Worth. We need to use this as an opportunity to educate the community about homelessness. There have been activities by local residents at city council and directed to TCHC, if you have concerns please direct to Otis
      - (3) Tim McKinney: Can you be specific about emails?
      - (4) Hall: People are actively concerned about campers, they don't understand local programs, roles & responsibilities of different entities and don't understand the solutions. They are dehumanizing the issue, and don't understand the community plan.
      - (5) Dawn Zieger: I've received a few emails myself, I have reached out and just listened to them. People are angry but the dialogue is important, we can't shy away from the dialogue and the opportunity. Opportunity to reshape and listen, people feeling they are not being heard.
      - (6) Kathryn Jacob: What is their anger based on?
      - (7) Hall: The idea that homelessness is causing safety and financial issues in certain neighborhoods
    - ii) CoC Governance and Advocacy Committee

## CoC Board Meeting Minutes: March 8, 2017

- (1) Ad hoc Committee on Governance Structure
  - (a) Toby Owen: Three months ago we talked about having a conversation regarding the relationship between the TCHC Board and CoC Board. We believe it would be helpful to become one board. The Vision Leadership Team would serve in an oversight role.
  - (b) Thornton: The committee agreed that we should not discuss the CoC minutia with the wrong crowd, we need higher level community members to help cast the community vision, not to serve as a working board.
  - (c) Byrne: Some of us also sit on the Fort Worth Advisory Commission on Ending Homelessness (FWACEH) so when I look at this, not only do I see a joint conversation to work together but to also pull in an entity like the FWACEH to look at homelessness in a different perspective. We also have opportunities that we didn't have in the past such as elected officials on the board. We now have a more active partner in Arlington and within other areas of Tarrant County. It seems like we're bringing everything together, reducing my committee workload, and we're coming together to work together. We looked at Houston's success where they have the Board and Vision Leadership Team. They had the political capital to help move the needle forward which is what we currently lack. I support it.
  - (d) Hall: It seems like an opportunity for more collaboration.
  - (e) Elizabeth Becker: This is an easy model to explain to your neighbor. We live in this so it makes sense to us but to others it's a different language. This streamlines it and makes it easier to guide conversation.
  - (f) Zieger: I'm supportive. It's a different relationship for the CoC to have. In this model, we are investing in TCHC and fundamentally changes our investment level and structure. This is a fundamental shift, the 501(c)(3) board and us coming together is a different relationship. In the current state, we could choose another lead agency. In the proposal, we are you. I am supportive but want to make sure everyone understands the shift
  - (g) Byrne: We are now one entity.
  - (h) Brian Villegas: I'm also in support of this but are there any by-laws that impact this?
  - (i) Thornton: We would receive comment today and in April we will solicit public input. If everything goes well, we will formalize it in May.
  - (j) McKinney: What are we going to call ourselves?
  - (k) Thornton: "The Community Homelessness Collaborative" (also, "TCHC") has been proposed. We have an opportunity to rebrand but our initial interest is to restructure first.
  - (l) James Tapscott: I think it's a great idea and we know that collaboration is the one thing we're missing.
  - (m) Farrar-Myers: If we're moving toward a coordinated model then this makes sense. I would be interested to see if this model helps us recognize what works and what doesn't work.
  - (n) Hall: There will be decisions that will need to be made but this is a good start for feedback.
- (2) HMIS Governance Committee
  - (a) Hall: We have a new chair, Dawn Zieger.
  - (b) Zieger: We are trending in the right direction for the data quality report. It's important we keep focused on the foundation. We are going to start assessing other vendors for our software and beginning the RFP process. We will start discussing timelines in our next meeting.

## CoC Board Meeting Minutes: March 8, 2017

- (c) Owen: As we continue to use ETO, I do think it's too quick to jump into a new software by June but I am completely on board with switching vendors.
- iii) Community Projects Review Committee
  - (1) Thornton: The CPRC expects to meet in May to determine funding for the TDHCA ESG competition. We had a workshop yesterday with interested parties to get all applications to align in order to fund as many applications as possible. It was a great moment of collaboration. TCHC is not steering the meeting, rather facilitating the meeting.
- iv) Improvement, Coordination, and Training Committee
  - (1) Jacob: We reviewed the TDHCA ESG funding competition and the CoC NOFA score. We asked HUD Ask-A-Question but have not received a response. We reviewed the ESG Performance Standards.
  - (2) Carolyn Curry: The ConPlan Jurisdictions met and we don't have enough baseline data yet to establish targets. We are going to research other communities to set the baseline for our community.
  - (3) Ad hoc Committee on Coordinated Entry
    - (a) Thornton: Carla Storey is our new Systems Integration Director and Melanie Pierce continues to guide coordinated entry. There was a facilitated meeting to determine what is working and what is not working. We discovered the process is confusing between agencies. Carla and Melanie are visiting agencies individually. An interim process has been adopted for coordinated entry. TCHC has funding for system navigators and we are hoping to get an RFP published in order to hire them.
- 3) Board Action Items
  - a) Approval of CoC Board Meeting Minutes from January 11, 2017
    - i) Naomi Byrne – Motion
    - ii) James Tapscott – Second
    - iii) All approved
  - b) Appointment of HMIS Governance Committee Chair
    - i) Hall: Dawn Zieger has agreed to chair the HMIS Committee.
    - ii) All in favor.
    - iii) All approved
  - c) Amendments to HMIS Policy on Inactive Records
    - i) Thornton: A few months ago we brought a policy to reduce the length of time to 90 days but there were concerns. We went back and conducted studies regarding the 90 day dismissal.
    - ii) Byrne: The data at the bottom of the first page, that is the justification for why the 90 days is still relevant. Approximately 90,000 participants were active and close to 12,000 of those would have been deactivated with the 90 day dismissal policy which is less than 10%.
    - iii) Thornton: Correct. Half of those were enrolled in a PSH program which tells us half of them are coming back to Lancaster for meals.
    - iv) Byrne: I noticed the scancard period was between January and March. Is this lack of inactivity common during the rest of the year?
    - v) Brittain: Yes. There is less than a 5% variance.
    - vi) Hall: Call for motion.
    - vii) Judge Carr – Motion

## CoC Board Meeting Minutes: March 8, 2017

- viii) Tim McKinney – Second
  - ix) All approved
  - x) Brittain: Dismissal does not mean the record is deleted. It simply means it is inactive.
  - xi) Thornton: The recommendation is consistent with the HUD data standards.
- 4) Request for Future Agenda Items
    - a) Hall: Request for agenda items?
    - b) None made
  - 5) Public Comment
    - a) None made
  - 6) Adjournment at 12:27pm - Hall

## Conforming Amendments to the Continuum of Care Policies and Procedures for the Administration of the 2017 Texas Department of Housing and Community Affairs Emergency Solutions Grant Program Competition

### Discussion

The Fort Worth/ Arlington/ Tarrant County Continuum of Care (TX-601) selected Tarrant County Homeless Coalition (TCHC) to serve as the “ESG Coordinator” for the 2017 Texas Department of Housing and Community Affairs (TDHCA) Emergency Solutions Grants Program (CoC Board Action Item: [161109-061](#)). As in 2016, TX-601 needs to amend its policies and procedures to comply with TDHCA guidelines for the administration of the program.

### 1) Selection Process, Role of the Community Projects Review Committee, and Appeals

To conform with TDHCA guidelines, TX-601 needs to amend its policies and procedures to clarify three items:

- a. Role of the Community Projects Review Committee (CPRC) in the selection of TDHCA Emergency Solutions Grant Program funding recipients
- b. Process by which applicants will be selected for funding
- c. Process whereby an applicant that did not receive funding can appeal their decision

### Recommendation

Tarrant County Homeless Coalition recommends adoption of the following amendments to the TX-601 Policies and Procedures:

### 1) The 2017 Texas Department of Housing and Community Affairs (TDHCA) Emergency Solutions Grant Program (ESG) competition will be administered in accordance with these policies and procedures.

- a) Role of the Community Projects Review Committee (CPRC)
  - i) The CPRC’s role will be to review and rank applications for the TDHCA Emergency Solutions Grant local competition.
- b) Selection Process
  - i) The ESG Coordinator will develop a Request for Proposals (RFP) that describes application threshold and ranking criteria that will be utilized in the ranking of projects.
  - ii) The ESG Coordinator will facilitate a closed meeting of the CPRC for the purposes of reviewing and ranking applications.
  - iii) The ESG Coordinator will prepare and publish the project ranking list as instructed by the CPRC.
  - iv) When ranking and funding decisions necessitate changes to applicant budgets, the ESG Coordinator will communicate budget adjustments to individual applicants before final submission of the application to TDHCA.
- c) Appeals

Who may appeal: Eligible applicant organizations that submitted an application to the ESG RFP and met proposal submission requirements by the established deadline that were not awarded funds by the Tarrant County Homeless Coalition (ESG Coordinator).

The applicant (Appealing Party) must provide evidence that demonstrates an error on the part of the ESG Coordinator in not awarding the grant. Documentation submitted by the applicant must include:

## Conforming Amendments to the Continuum of Care Policies and Procedures for the Administration of the 2017 Texas Department of Housing and Community Affairs Emergency Solutions Grant Program Competition

- a. Evidence from the application supporting the applicant's claim that the project application met eligibility and quality thresholds set forth in the ESG Coordinator's proposal submission requirements;
- b. Documentation that the application was improperly scored or ranked; and;
- c. Evidence that the applicant believes the ESG Coordinator failed to follow its selection priorities set forth in the ESG Coordinator's proposal submission requirements which resulted in the project not being funded (e.g., selecting a lower-ranked similar project).

Not later than the seventh day after the Appealing Party has been notified of the ESG Coordinator's decision, the Appealing Party must file a written appeal with the TDHCA Executive Director. Pursuant to the requirements of 10 TAC Chapter 1, Subchapter A §1.7, the written appeal must include specific information relating to the disposition of the application. The Appealing Party must specifically identify the grounds for the Appeal based on the disposition of the application. Upon receipt of an Appeal, staff shall prepare an Appeal file for TDHCA's Executive Director. The Executive Director shall respond in writing to the Appeal not later than the fourteenth day after the date of receipt of the Appeal.

If the Appealing Party is not satisfied with the Executive Director's response to the Appeal, they may appeal in writing directly to the Board of the TDHCA within seven days after the date of the Executive Director's response. In order to be placed on the next Board agenda, the appeal must be received by the Department at least fourteen days prior to the next scheduled Board meeting. Appeals requested under this section received after the fourteenth calendar day prior to the Board meeting will be scheduled at the next subsequent Board meeting. The Executive Director shall prepare an Appeal file for the board's review based on the information provided. If the Appealing Party receives additional information after the Executive Director has denied the Appeal, but prior to the posting of the Appeal for Board consideration, the new information must be provided to the Executive Director for further consideration or the Board will not consider any information submitted by the Applicant after the written Appeal. New information will cause the deadlines in this subsection to begin again. The Board will review the Appeal de novo and may consider any information properly considered by the Department in making its prior decision(s).

In instances in which the Appeal, if sustained by the Board, would have resulted in an award to the Appealing Party, the Application shall be approved by the Board contingent on the availability of similar fund mechanisms. If no funds are available in the current year's funding cycle, then the Applicant may be awarded funds from the next year's available funding or from the pool of deobligated funds at the discretion of the Board. If the Appeal is denied, the Department shall notify the Applicant of the decision.

Appeals not submitted in accordance with this section will not be considered by the Board, unless the Board, in the exercise of its discretion, determines there is good cause to consider the appeal. The decisions of the Board are final.

# Assessment of Fair Housing



Presented By:  
David Reitz, MPA  
Senior Planner  
Neighborhood Services Department

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## Overview

- Assessment of Fair Housing (AFH) – What is it?
  - Purpose of AFH
  - Contents
  - Process
- Next Steps
- Community Engagement
- Proposed AFH Cycle/Timeline
- Samples of HUD-Required Data
  - R/ECAPs
  - Opportunity Indices
  - Dissimilarity Index
- Sample Survey Questions

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### Assessment of Fair Housing (AFH)



- New 5-year fair housing planning document required by 2015 HUD rule
- Must be prepared by all Cities receiving CDBG and other HUD grant funds
  - Public Housing Authorities must also submit an AFH
- Citizen Participation requirements same as those for Consolidated Plan & Action Plan
  - **Minimum:** 2 Public hearings and 30 day comment period,
  - Broad community consultation & citizen input required
- Requires Extensive Data Analysis
- Due to HUD 270 days before beginning of next Consolidated Plan year
  - For Fort Worth, January 1, 2018

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## Purpose of AFH

- AFH must establish goals and strategies for affirmatively furthering fair housing, either through:
  - Targeted neighborhood revitalization;
  - Creation of increased access to high opportunity areas for persons in protected classes; or
  - Other strategies

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## Contents of AFH

- AFH addresses all local factors that affect Fair Housing issues and access to housing opportunity, including:
  - Transportation
  - Employment locations
  - Quality of educational opportunity
  - Demographic concentrations
  - Concentrations of poverty, etc.



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## Contents of AFH (cont.)

- Must include:
  - All comments received from the public, & explanation of why comments were accepted or not accepted
  - Assessment of zoning issues or other local land use policies that may affect fair housing or access to opportunity
  - Summary of fair housing monitoring findings, lawsuits, enforcement actions, settlements or judgments in the jurisdiction



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## **AFH Process**

- Planning effort will require broad collaboration with other governmental bodies & staff
- Special focus on Racially/Ethnically Concentrated Areas of Poverty (R/ECAPs)
- Must present regional analysis based on HUD-provided data, HUD mapping tools, HUD analytical formulae
- May also include other local data

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## **Next Steps for AFH**

- Consult with affected boards/commissions, conduct focus groups, engage citizens in AFH planning and development process, continue cooperation with City Departments and adjacent jurisdictions
- Public hearings/input sessions proposed for:
  - Community Development Council
  - Community Action Partners
  - Human Relations Commission
  - Fort Worth Housing Solutions
  - City Plan Commission
  - Continuum of Care Board
  - Fort Worth Advisory Commission on Ending Homelessness
- HUD Provided Data & FAQ/Explanations to be made available on City Website (May 2017)

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## Proposed Community Engagement

- Will ask for input from key stakeholders:
  - Fort Worth Association of Realtors
  - Tarrant County Apartment Association
  - Real Estate Council of Greater Fort Worth
  - Minority Chambers of Commerce
  - Fort Worth Housing Solutions
  - Seek input on topics such as transportation, education, employment opportunity
- Community Engagement Survey to be released in April
- Community Input Sessions, all City Council Districts
  - 1 or 2 meetings per council district as requested by council member

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## AFH: Proposed Calendar - Major Dates

- **September 12:** Pre-Council presentation of Preliminary Draft AFH (*Tentative*)
- **October 24:** City Council Public Hearing on Draft AFH (*Tentative*)
- **December 5:** Final City Council Approval of AFH (*Tentative*)
- **Jan. 1, 2018:** Final HUD Deadline

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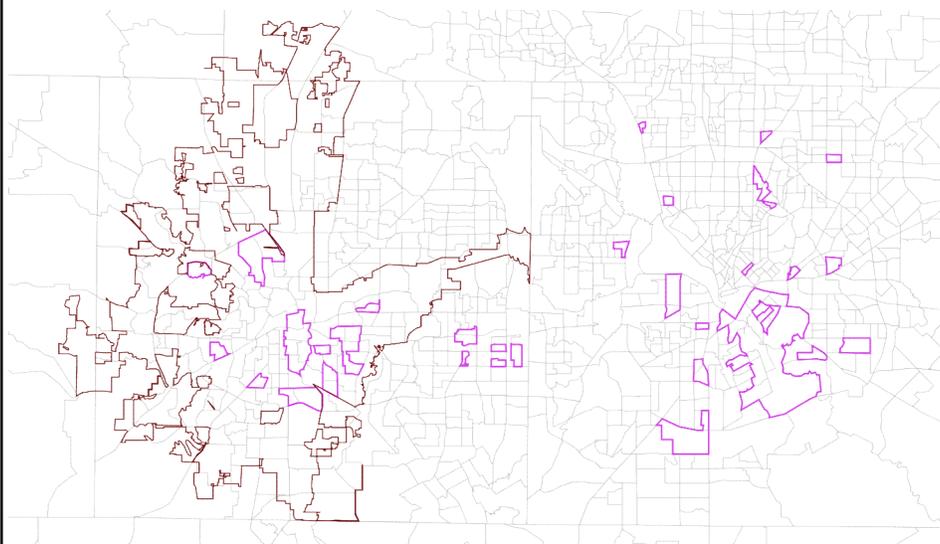
## Sample HUD Data: What is a R/ECAP?

- Racially or Ethnically Concentrated Areas of Poverty (R/ECAP)
  - Over 50% non-white
  - Poverty is :
    - Over 40%, or
    - Over 3 times the average poverty rate for the metro area

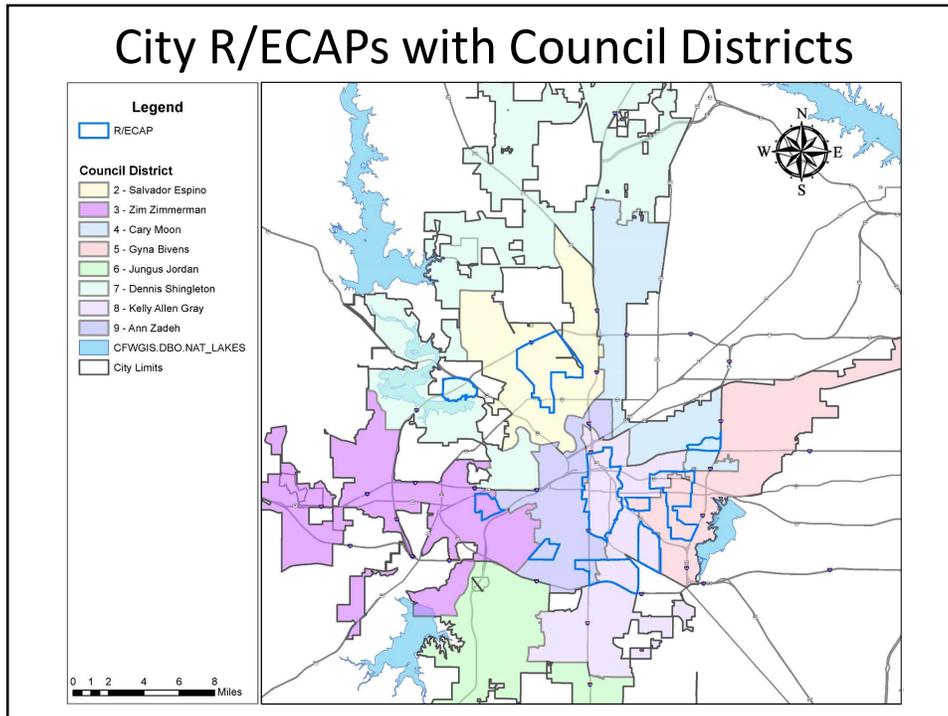
\*Based on U.S. Census tracts

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## Map of Regional R/ECAPs



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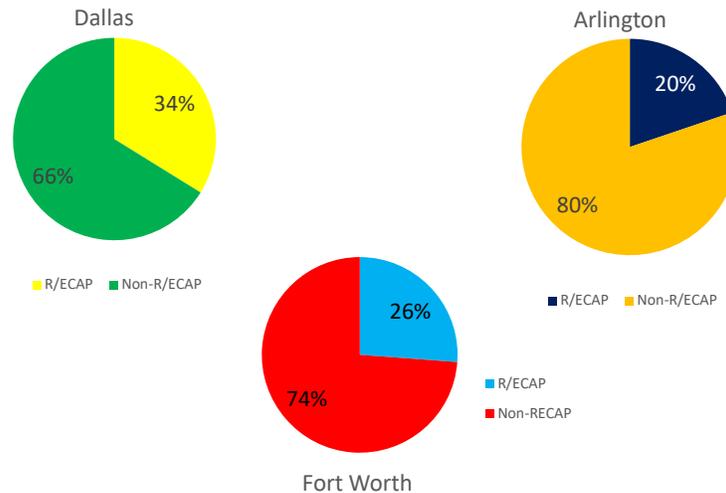


### Fort Worth R/ECAP Demographics

Race/Ethnicity	Number	% of Total
White, Non-Hispanic	8,204	10.48
Black, Non-Hispanic	27,115	34.64
Hispanic	40,365	51.57
Asian/Pacific Islander	1,502	1.92
Native American	213	0.27
Other	91	0.12
<b>Total City Population</b>	<b>732,602</b>	<b>100</b>
<b>Total Population in R/ECAPs</b>	<b>78,277</b>	<b>10.68</b>

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## Sample HUD Data: Publicly Assisted Housing in R/ECAPs – Regional Comparison



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## HUD Opportunity Indices Explanation

- **Low Poverty Index<sup>1</sup>:**
  - Index is based off of the poverty rate
  - Higher value indicates less exposure to poverty
- **School Proficiency Index<sup>2</sup>:**
  - Based on the performance of 4<sup>th</sup> grade reading and math state test scores.
  - Higher values indicate higher levels of proficiency in the region.
- **Labor Market Index<sup>3</sup>:** Higher values indicate-
  - Higher labor force participation
  - Lower unemployment
  - Higher percent of population with a bachelor's degree or higher
- **Transit Index<sup>4</sup>:**
  - Estimates of number of public transit trips taken by 3-person, single-parent families, with one commuter, and an income at 50% AMI for renters
  - Higher values indicate a higher likelihood that residents utilize public transit

1. American Communities Survey (ACS), 2009-2013  
 2. Great Schools, 2011-2012 (Private NPO)  
 3. American Communities Survey (ACS), 2006-2010  
 4. Location Affordability Index (LAI), 2008-2012 – HUD/DOT

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## HUD Opportunity Indices Explanation

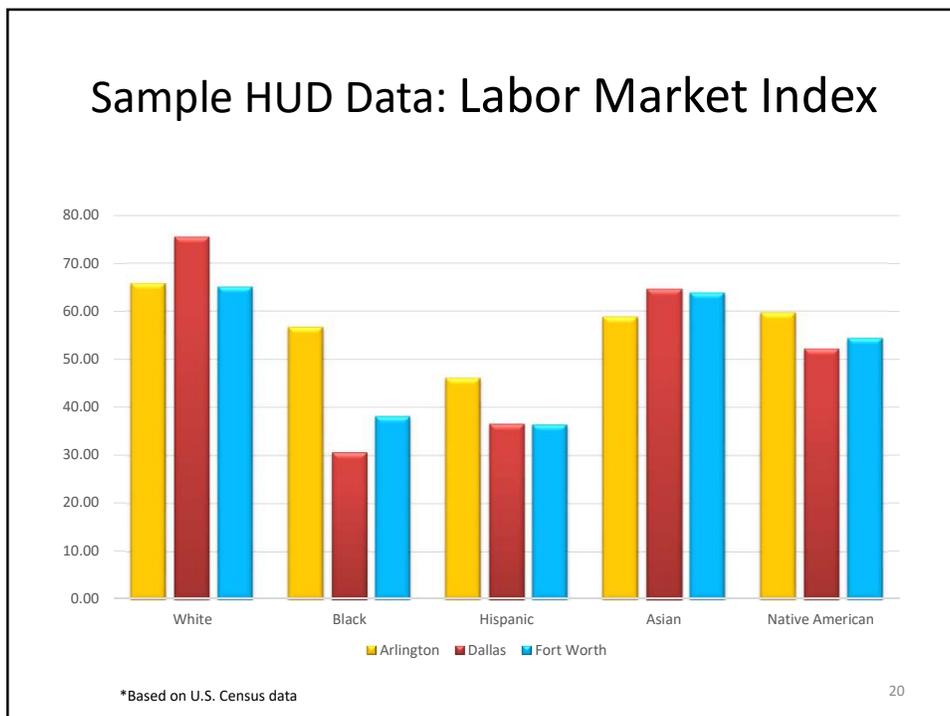
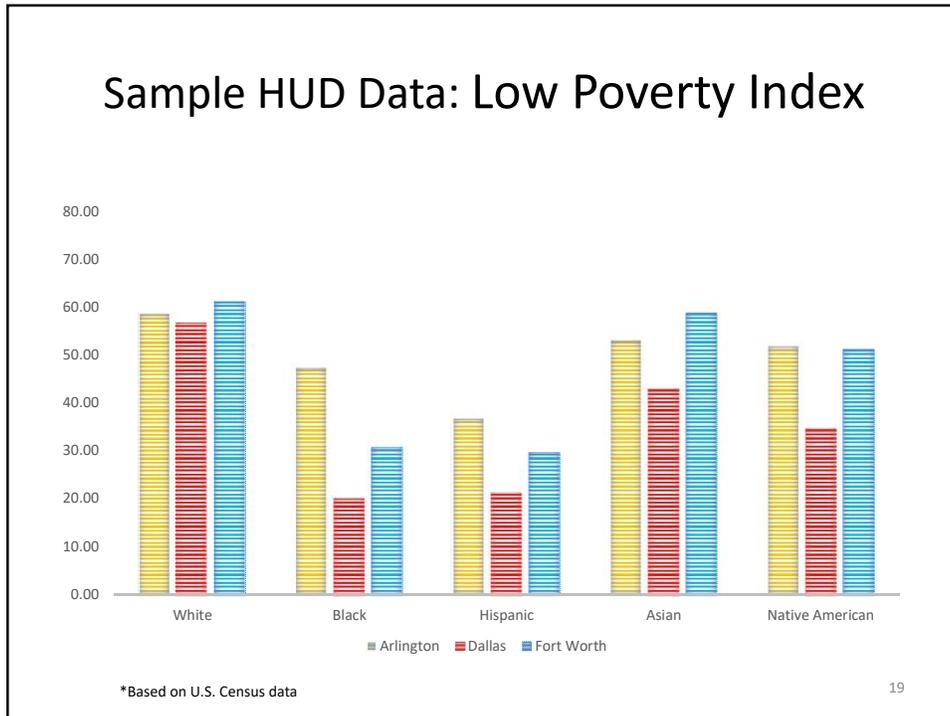
- **Low Transportation Cost Index<sup>1</sup>:**
  - Estimates transportation costs for 3-person, single-parent families, with one commuter, at 50% of AMI for renters
  - Represents the cost of transportation as a percent of income for renters
  - Higher values indicate lower cost of transportation
- **Job Proximity Index<sup>2</sup>:**
  - Estimates the accessibility of a given area to all job locations within the CBSA (Core-based statistical area)
  - Higher values indicate better access to employment opportunities
- **Environmental Health Index<sup>3</sup>:**
  - Summary of estimated potential exposure to harmful toxins at the neighborhood level
  - Higher Values indicate less exposure to toxins harmful to human health

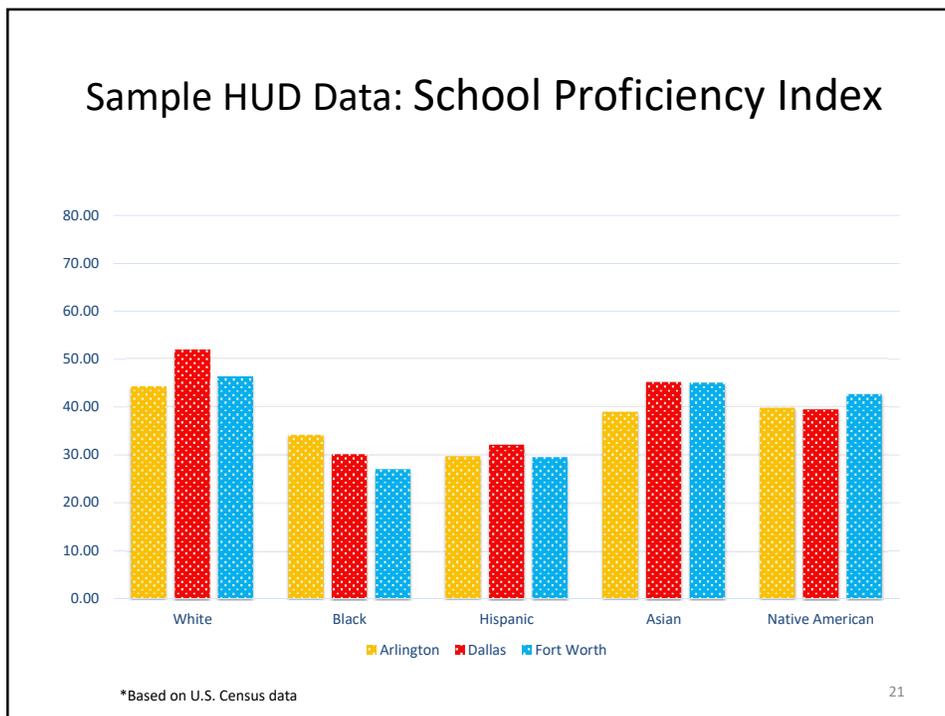
1. Location Affordability Index (LAI), 2008-2012 – HUD/DOT  
 2. Longitudinal Employer Household Dynamics (LEHD), 2013 – Census  
 3. National Air Toxics Assessment (NATA), 2005 – EPA

## HUD Opportunity Indices

**Fort Worth - Opportunity Indicators, by Race/Ethnicity**

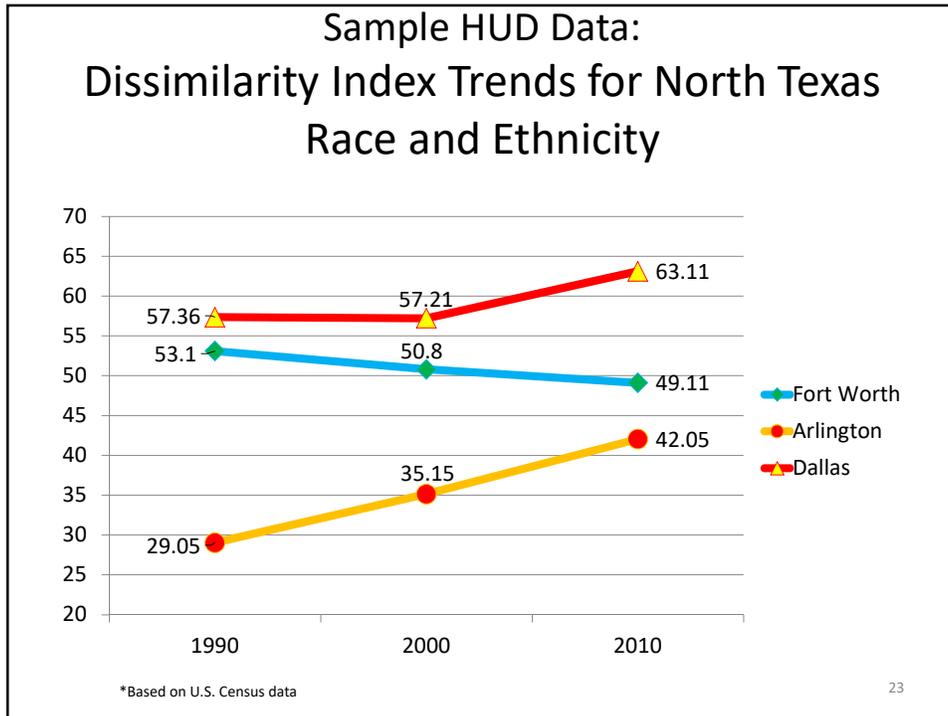
(Fort Worth, TX CDBG, HOME, ESG) Jurisdiction	Low Poverty Index	School Proficiency Index	Labor Market Index	Transit Index	Low Transportation Cost Index	Jobs Proximity Index	Environmental Health Index
<b>Total Population</b>							
White, Non-Hispanic	61.02	46.34	65.09	46.18	54.59	49.94	23.90
Black, Non-Hispanic	30.72	26.96	38.06	47.78	58.59	47.18	22.41
Hispanic	29.67	29.46	36.33	48.33	57.93	46.05	19.82
Asian or Pacific Islander, Non-Hispanic	58.64	45.04	63.80	47.25	55.00	44.88	23.93
Native American, Non-Hispanic	51.13	42.68	54.37	45.84	54.75	48.46	22.43
<b>Population below federal poverty line</b>							
White, Non-Hispanic	39.18	38.14	49.08	49.88	63.77	54.50	21.12
Black, Non-Hispanic	17.26	23.15	25.16	49.04	62.06	49.05	21.49
Hispanic	19.12	25.06	28.63	49.84	60.81	48.22	19.31
Asian or Pacific Islander, Non-Hispanic	47.58	39.26	58.75	50.51	63.75	55.35	22.68
Native American, Non-Hispanic	26.37	25.91	40.20	47.49	61.85	52.03	19.66





## What is HUD's Dissimilarity Index?

- Measure of concentration of racial/ethnic groups in comparison to one another, based on census tract data
- Measure of segregation, where completely segregated = 100, and completely integrated = 0
  - High segregation = 55 or more
  - Moderate segregation = 40-54
  - Low level of segregation = 39 or less
- *Can be interpreted as percent of one group's population that would have to move from local neighborhood, to other neighborhoods so that its average racial/ethnic concentration would be the same across the larger geographic area*



- ### Sample Survey Questions
- Please rate the following factors based on how much you believe they affect access to opportunity in your community (on a scale of 1-5):
    - Access to financial services
    - Affordable housing availability
    - Private investment in neighborhoods
    - Government investment (services or amenities) in neighborhoods
    - Regional cooperation between cities
    - Land use and zoning laws
    - High housing costs
    - Housing occupancy codes and limits
    - Source of income discrimination (i.e. HCV)
    - Private discrimination
    - Location of quality schools
    - School assignment policies
    - Location of employers
    - Environmental health hazards

## Sample Survey Questions

- How does the availability of public transportation options affect your daily commute?
  - a) I do not use public transit and have no desire to do so in the future
  - b) Public transit is not practical for my commute
  - c) Public transit is adequate, I use it to commute on a regular basis
  - d) Public transit is adequate, but I cannot afford it
  - e) Public transit is inadequate; I would like more options

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## Sample Survey Questions

- Please rate the quality of physical accessibility in your community for the following areas (on a scale of 1-5):
  - Government services and facilities
  - Public infrastructure (sidewalks, streets, crossings)
  - Public transportation
  - Proficient schools and programs
  - Employment
  - Housing

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Questions?