

6th objective

Lead the Continuum of Care - Upcoming Trainings

- June 17 CoC Round table - BEST PRACTICE SERIES: Improving Case Notes
- June 17 CoC General Meeting - Controlling Bed Bugs
- June 23 USICH Executive Director Conversation with Case Managers
- July 15 CoC Round table - BEST PRACTICE SERIES: Progressive Engagement
- July 15 CoC General Meeting - Joint Meeting with Texas Homeless Network Board
- August 7 SOAR Steering Committee Workshop

Looking Ahead to next CoC Quarterly Report...

- ⇒ Complete implementation of the TCHC Homeless Helpline 817-996-8800
- ⇒ Launch pilot local allocation and administration of state ESG funds of approximately \$400,000
- ⇒ Implementation of Housing Assessment Process for the MHMR Healthy Community Collaborative Grant of \$4.3 million
- ⇒ HUD second round funding announcement of FY2013 Continuum of Care Funds
- ⇒ Implementation of HMIS 2.0



Participation in the Continuum of Care is open to the public.

CoC General Meetings are held the third Tuesday of every month at 10:30 am and Noon
Broadway Baptist Church, 305 W. Broadway, Fort Worth, Texas • TCHC Calendar at AHomeWithHope.org

Goals of the Continuum of Care

- End chronic homelessness by 2015
- End veteran homelessness by 2015
- Reduce the number of persons experiencing homelessness
- Reduce the length of stay in homelessness
- End family homelessness by 2020
- Reduce the incidence of sexual and physical assault against homeless women

Schedule of CoC Strategic Plan Progress Reports

May 30, 2014

August 29, 2014

November 25, 2014

February 27, 2015

May 29, 2015

August 28, 2015

December 16, 2015

June 11, 2014 QPR

2014-2015 Continuum of Care Strategic Plan



Lead, coordinate and develop strategies and resources to end homelessness.

Quarterly Progress Report—Highlights

Coordinated Assessment System—The Documentation of Priority Status has been implemented resulting in streamlining and task redistribution of the requirement to document any disability and experience of homelessness of clients in order to identify targeted priority populations for CoC housing. The process has reduced the time to issue a housing voucher and reduced duplication of documentation efforts by multiple agencies for the same client through development of a permanent HMIS documentation archive. A secondary benefit is a more accurate count of sub-population data moving from self-report to documented actuals (e.g. chronicity, veterans, etc.).

Landlord Engagement Committee—Establishment of a private sector lead Landlord Engagement Committee to address challenges for finding rental units for the difficult to house. First charge is to recommend landlord incentive plan to increase number of multi-family housing properties willing to accept residents through reduction in screening criteria in exchange for other guarantees and incentives.



SOAR “SSI/SSDI Outreach, Access, and Recovery” Steering Committee —TCHC was one of only 6 communities chosen to receive national technical assistance to develop a fully coordinated system between homeless service providers and health care professionals and the Social Security Administration to streamline applications for SSI/SSDI through inter agency coordination and technology. National TA Forum will be held August 7. Goal 14 agencies with designated SOAR leads. 34 persons received SOAR certified training on June 4&5, 2014.

Fort Worth Housing Authority Coordination and Reporting—Co-location at the FWHA and TCHC has been deeply instrumental in quickly identifying ways to expedite housing application processes, assure rapid data entry into the HMIS, and maintain an improved accuracy of housing inventory of PSH.

Community Partner Program—Trained and readied CoC agencies to become Community Partners with Texas Health and Human Services Commission to in helping people apply for, and manage, their public benefits on-line via the HHSC web portal. Participation by CoC agencies will be incentivized through bonus points in funding competitions and will result in increased Medicaid WIC SNAPs and CHIP benefits for homeless families. 3 agencies achieved partner status and 5 in progress. Goal: 14 Community Partner Agencies in the CoC.

National Best Practices and Technical Assistance —TCHC hosted the National Alliance to End Homelessness Center for Capacity Building Executive Director for two days of training on CoC Leadership and Rapid ReHousing. Directions Home will host United States Interagency Council on Homelessness (USICH) Executive Director on June 23, and technical assistance from two national experts on rapid rehousing are being planned for late August.

Health Care for the Homeless—JPS has made significant gains in the development of the are Connections for the Homeless DSRIP program. JPS officials attended the National Health Care for the Homeless Symposium in May exposed to best practices in delivery of health care to homeless populations. Initial discussion of targeting homeless women for well woman care and developing HMIS based alerts in patient location and follow up .

1 Objective  INCREASE PROGRESS TOWARDS ENDING CHRONIC HOMELESSNESS	2 Objective  INCREASE HOUSING STABILITY	3 Objective  INCREASE INCOMES OF PROGRAM PARTICIPANTS	4 Objective  INCREASE PARTICIPANTS OBTAINING MAINSTREAM BENEFITS	5 Objective  USE RAPID REHOUSING TO REDUCE FAMILY HOMELESSNESS
<p>1. Increase the supply of Permanent Supportive Housing beds</p> <ul style="list-style-type: none"> > Include an RFP for new permanent supportive housing projects in FY 2014 and FY 2015 CoC Program Grants > Seek local funding to meet the 25% match requirement to support new CoC PSH projects > Advocate for the development of permanent supportive housing and housing units dedicated for households below 30% AMI <p>2. Increase the portion of existing beds dedicated for the chronically homeless to 85%.</p> <ul style="list-style-type: none"> > Maintain the master inventory of permanent supportive housing to immediately identify available units > Streamline the process of verifying priority populations for PSH housing through the Coordinated Assessment System > Award local performance scores to agencies that maintain 100% occupancy <p>3. Increase turnover of CoC PSH beds through achievement of housing independence.</p> <ul style="list-style-type: none"> > Implement the Independent Housing Readiness Assessment process as an annual PSH participant self sufficiency review > Update and optimize the search capabilities of the TCHC web-based housing inventory 	<p>1. Increase the number of persons that exit PSH programs into permanent housing.</p> <ul style="list-style-type: none"> > Increase funding for the Direct Client Services Fund to expand to outside of the City of Fort Worth for deposits, application fees and move in > Expand the MHMR Tenant Based Solutions program to develop community and neighborhood support systems where clients reside <p>2. Increase preventative and primary health, mental health and behavioral health care.</p> <ul style="list-style-type: none"> > Implement the strategies of the Healthy Community Collaborative Grant Program > Coordinate the activities of the CoC with the JPS Care Connections for the Homeless DSRIP program > Approve a county-wide hospital discharge planning policy > Establish a Back To Basic program targeting the homeless population <p>3. Expand outreach and rapid rehousing for homeless women.</p> <ul style="list-style-type: none"> > Establish this subpopulation as a priority for ESG funding in the Fort Worth, Arlington and Tarrant County 2014 Consolidated Action Plans > Formalize the homeless women's workgroup as a committee of the Continuum of Care Board > Establish outreach to homeless women as a specific funding priority for ESG funds > Establish rapid rehousing 'bridge' housing programs for chronically homeless women with ESG 	<p>1. Increase access to critical documents.</p> <ul style="list-style-type: none"> > Update the TCHC Critical Documents web application > Streamline online payment method options for agencies to reduce time to access documents > Develop archive of copies of critical documents when received by the client within the HMIS client record > Expand critical document secure storage for emergency sheltered and unsheltered clients <p>2. Increase training and job skills opportunities.</p> <ul style="list-style-type: none"> > Expand the use of the Direct Client Services fund for securing training certifications, licenses, exams and tests > Secure scholarship funding for the Fort Worth Housing Authority Certified Nurse Assistant training program <p>3. Increase employment opportunities.</p> <ul style="list-style-type: none"> > Develop the web-based pilot project that introduces employment ready homeless to potential employers 'IWillWork.org' > Expand transitional employment opportunities through Workforce Solutions <div style="border: 1px dashed black; padding: 5px;"> <ul style="list-style-type: none"> = No significant action taken(16) = Action item started (15) = Significant benchmark achieved (14) </div>	<p>1. Increase access to SSI/SSDI benefits for persons with disability.</p> <ul style="list-style-type: none"> > Create SOAR Network within the CoC made up of one dedicated SOAR leads at each homeless provider agency > Provide two SOAR trainings through Texas Homeless Network per year > Fully implement utilization of the SOAR Online Application Tracking System (OAT) > Apply for the SOAR national Technical Assistance Grant <p>2. Increase access to SNAPs/TANF/WIC.</p> <ul style="list-style-type: none"> > Establish benefits specialist lead at each homeless provider agency > Develop HMIS driven tracking of application progress > Develop archive of client documents required for application for benefits within the HMIS client record > Train agencies on benefits appeal processes > Educate recipients on how to maintain their benefits, recertify, and what to do if loss or denied. <p>3. Increase access to VA benefits.</p> <ul style="list-style-type: none"> > Integrate Veteran Services Agencies into the Continuum of Care > Provide VA access to the Direct Client Services Fund for VASH applicants for deposits, critical documents, transportation and move in 	<p>1. Increase the supply of rapid rehousing from CoC Program and Emergency Solutions Grants</p> <ul style="list-style-type: none"> > Apply to TDHCA as an ESG direct grantee to provide local decision making in the allocation of state funds > Conduct quarterly planning meetings of transitional housing and rapid rehousing providers to improve success in current RRH programs <p>2. Convert more transitional housing programs into rapid rehousing.</p> <ul style="list-style-type: none"> > Explore best—practices in transforming CoC Transitional Housing programs into a Rapid Rehousing model > Conduct NAEH sponsored Rapid Rehousing Workshop > Create a one-year Rapid Rehousing Learning Collaborative > Develop a plan to retain transitional housing programs for domestic violence victims . <p>3. Prioritize families for rapid rehousing through the Coordinated Assessment System</p> <ul style="list-style-type: none"> > Establish formal communications procedures with school districts in the identification and prioritization of families at risk of and falling into homelessness > Centralize eligibility paperwork for homeless prevention assistance in the HMIS and through the Coordinated Assessment System